End-of-Sale and End-of-Life Announcement for the Cisco Unified IP Phones 7940G and 7960G Third-Party SIP Firmware

EOL6684

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified IP Phones 7940G and 7960G Third-Party SIP Firmware. The last day to order the affected product(s) is October 29, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Note: This end-of-life and end-of-sale announcement applies to the firmware only, not for the hardware. This notice does not include SIP firmware that interoperates with Cisco Unified Communications Manger or Cisco Unified Communications Manager Express.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified IP Phones 7940G and 7960G Third-Party SIP Firmware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 30, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 29, 2009
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 27, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 29, 2010
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2010
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 25, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 28, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CP-7940G-SP	Cisco IP Phone 7940G SP Bundle	See the Product Migration Options section below for detailed information on replacing this product.	

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CP-7960G-SP	Cisco IP Phone 7960G SP Bundle	See the Product Migration Options section below for detailed information on replacing this product.	
SW-SM-UL-7940	Cisco and 3PCC SIP and MGCP license for single 7940 IP phone	See the Product Migration Options section below for detailed information on replacing this product.	
SW-SM-UL-7940=	Cisco and 3PCC SIP and MGCP license for single 7940 IP phone	See the Product Migration Options section below for detailed information on replacing this product.	
SW-SM-UL-7960	SIP and MGCP license for single 7960 IP phone	See the Product Migration Options section below for detailed information on replacing this product.	
SW-SM-UL-7960=	Cisco and 3PCC SIP and MGCP license for single 7960 IP phone	See the Product Migration Options section below for detailed information on replacing this product.	

Product Migration Options

Customers are encouraged to migrate to the Cisco SPA525G five-line IP phone with color display. Information about this product can be found at: http://www.cisco.com/en/US/products/ps10067/index.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco SPA525G five-line IP phone with color display, visit http://www.cisco.com/en/US/products/ps10067/index.html, or contact your local account representative.

To request information about the Cisco SPA525G five-line IP phone with color display, send an e-mail to sbcs-interest@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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